

**Shikshapeeth College of Management and Technology**  
16, Bindra Market, Near Police Station, Tilak Nagar, New Delhi - 110018

No: SCMT/TPC/2020/476

Date: 12/12/2020

**NOTICE (CI-2017)**  
**Final Placement (Session 2020-21)**

This is to inform you that below mentioned interviews are lined up for Final Placement for session 2020-21.

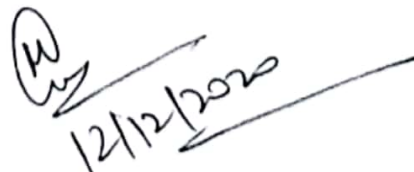
Interested students should share their details on below mentioned mobile number as **what's up message/text message**, latest by **14-December-2020 (Monday) till 11 a.m.** Post this, no more names will be entertained.

Contact Person – Ms. Mandakini (TPC) - 9910846822

Job Description (Please read the details carefully):-

**Job Offer No. 12**

Company Name	Lenskart
Brief About Company	<p>Founded in 2010, By an ex-Microsoft 'techie' with no money but truckloads of relentless passion to make a difference in this world, Lenskart is India's fastest growing eyewear business today.</p> <p>With a rapidly growing business reaching out to over 1,00,000 customers a month via a unique combination of a strong online business as <a href="http://www.lenskart.com">www.lenskart.com</a>, uniquely designed physical stores, as well as a first of its kind 'home eye check up' service, Lenskart is revolutionizing the eyewear industry in India.</p>
Website	<a href="https://www.lenskart.com/">https://www.lenskart.com/</a>
Job Location	Work from Home (This is as per the sole discretion of the Company's Management)
Job Profile	<p><b>Customer Care Executive</b></p> <ul style="list-style-type: none"><li>✦ Greeting all the customers and guiding them about the Lenskart as a brand and its products.</li><li>✦ Build sustainable relationships and engage customers by taking the extra mile &amp; identify customers' needs, clarify information, research every issue and provide solutions and/or alternatives</li></ul>

  
12/12/2020

	<ul style="list-style-type: none"> <li>✦ Connect with the customers through Call / E-Mail / Chat /Social platforms to provide the best possible resolution.</li> <li>✦ Achieving the assigned target for NPS and meeting personal and team qualitative and quantitative targets and following all SOP's</li> <li>✦ Coordination with customer for any queries faced by them and solving the same.</li> <li>✦ Ensure that all written communication is carried out as per the customer care procedures</li> </ul>
Eligibility Criteria	3 rd Result awaiting & Fluency in Verbal and Written English Communication
Salary + Benefits	Rs. 18000 to 22000 per month

  
**Mandakini**  
 (Training and Placement Cell)  
 Mobile Number - 9910846822  
 Landline- 011- 49393939